### PORT FOLIO



# Dr. Henk Jan Jansen

CIPM, CISSP, ITILv4, SFPC, CISM, CSAM, IPMA-A, Dr. PhD, D.Sc., M.Sc., Digital Transformation



### SKILLS

- Project/Operations Management
- Strategic Planning
- Client Management & Retention
- IT security
- Corporate Governance
- Leadership, Programme Delivery
- Negotiations
- IT Strategy
- Compliance issue
- Risk Management
- Business development
- SAP
- Togaf
- P&L Management



#### **INTERPERSONAL SKILLS**

- Fast and efficient learner.
- Good team leader and team player.
- Proficient in 3 languages: English, German, and Dutch.
- Result oriented.
- A punctual worker.
- Reliable and responsible with all tasks

I offer 30 years of experience in Program management and possess the following skills, Program Management, SAP, IAM, Cyber Security Expert, Law & compliance and Digital Transformation.

Extended knowledge in Security, compliances and regulations within IT, National and International law.



### CONTACT

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WWW <u>Https://hjinterim.net</u>



### INTRODUCTION

Hi, I'm Henk Jan! I am an analytical and experienced IT professional with over 30 years of national and international experience in designing frameworks for smooth project implementation, implementing vulnerability assessments and conducting risk assessments for protecting digital assets and ensuring network security. I address life and career management scenarios with meticulous strategies based on my expertise in leading IT and cybersecurity operations/initiatives, driving versatile teams, managing cross-functional projects, and providing executive-level leadership. I am well versed in researching general processes, identifying underperforming areas, and delivering solutions for organizational progress and growth.

With a solid background in planning, executing, monitoring, managing and upgrading security measures, I have a track record in protecting organizational data, systems and networks. An eloquent and sophisticated communicator with a credible history of cultivating and maintaining positive relationships with customers, key stakeholders, and senior management to achieve organizational goals. Contact me today to find out how I will make your mission my mission, to visualize ALL your business objectives!

I am willing to use my broad organizational perspective of resilience to lead high-impact teams through their toughest challenges. If you would like to discuss specific challenges facing your organization, please contact me at dr.henkjan.jansen@gmail.com



### **KEYCOMPETENCES**

**DPO Data Protection Officer** CISO Head of Information Security Head of InfoSec | Head of Cyber | Director of InfoSec | Director Cyber | Security Manager Security Consultant | Specialist **SOC-Security Operations Center** User Awareness, Security Awareness & training Various components such as Phishing and Awareness campaigns Security IAM for identity access management & Privileged access management **DLP-** Data loss prevention Securing deliverables, milestones & planning Security analyst / Security engineer Security architect Computer security incident responder Vulnerability assessor



# **WORKEXPERIENCE**

#### Local government Singapore/Philippines

#### Project manager/Architect IAM solution

IAM / PAM - Zero trust environment

Philippines Jun 2023 – Oct 2023

Implementation of NetIQ during my last program/project in Singapore, Taipei and Manila was to connect a large bank together via a zero-trust environment. For this we used NetIQ Identity Manager to manage the complete identity lifecycle to deliver efficient, consistent, and secure access to all of your corporate assets. For my 2nd project I was implementing OKTA for the Government in the Philippines and Singapore.

#### Implementation of NetIQ (1st project)

- Provisioning workflows
- Central point of control
- Automate identity lifecycle
- NetIQ Identity Governance & Compliance
- More Efficient IT Operations
- Improved Security
- Scalability and Flexibility

#### local government Netherlands

Interim Project manager / Architect Cloud solution

Nov 2022 - Aug 2023

The Hague, South Holland, Netherlands · Hybrid

High- & Low-level technical design made for an IV organization based on BiSL-framework

#### Assignment description:

- Responsible for the provision of information and advises independently on the design of the IV management organization
- Integration SAP S/4 HANA & SAP MDG
- Developed a multi-year innovation agenda and take the organization to the IV organization of the future
- Implementation of IAM / PAM workforce and tools.
- Responsible for the strategy in the field of information provision (including information security, architecture and privacy)
- Provide advice on the optimal assurance and design of the CIO tasks and responsibilities in the organization.
- Drawing up the I-vision, framework, strategic responsibility for information provision, design IV organization and the overarching architecture. High & Low level technical design made for an IV organization based on BiSL-framework Assignment description: Responsible for the provision of information and advises independently on the design of the IV management organization You develop a multi-year innovation agenda and take the organization to the IV organization of the future Responsible for the and strategy in the field of information provision (including information security, architecture and privacy) Provide advice on the optimal assurance and design of the CIO tasks and responsibilities in the organization. Drawing up the I-vision, framework, strategic responsibility for information provision, design IV organization and the overarching architecture.

Skills: IAM/PAM (OKTA & NetIQ) SAP S/4 HANA & SAP MDG ·Cloud Security · Information Security Awareness · Information Security Management · Virtualization

#### **Federal Government Belgium**

**Interim CIO/DPO** February 20 21-Present

The chief information officer (CIO) oversees the people, processes, and technologies within a

company's IT organization to ensure they deliver results that support the company's goals.

As digital becomes a core competency, the CIO plays a key leadership role in the critical strategic, technical and management initiatives — from information security and algorithms to customer experience and data leveraging — that mitigate threats and drive business growth.

With the role of DPO, I was mainly responsible for ensuring that data did not end up in the hands of hackers and/or unauthorized employees. All

this applied to Cloud computing, etc., Switching, VoIP, SVPN, firewall, Active Directory, Azure, IAM/PAM, SIEM, UEBA, AV, IDS/IPS, Saas, Iaas, Paas, BIO, ISFM, SAML, OIDC, management of user environments, Cloud solutions, crisis management including desktop/laptops, profile management, access control and MDM solutions.

#### Energie Data Services Nederland (EDSN) B.V. Freelance Security Program Manager March 2022 – October 2022

Amersfoort, Netherlands

Implementation Security program to scale up the security level to a higher level. This was carried

out by first performing a security assessment, after which I looked at what needed to be improved

within the company infrastructure with regard to security and compliance. The points that had all

the attention was:

- Upgrade IEC ISO 27001 2022
- Upgrade Policies
- Upgrade procedures
- 24/7 Monitoring of the entire infrastructure on side and in the Cloud
- Upgrade IAM/PAM workflows, processes and protocols.
- IAM/PAM (OKTA & NetIQ)
- Privacy and Security compliance according to GVA, NIST, ISO standard
- Expansion Crisis Management (BCM)

#### Leaseplan, CarNext

Senior OKTA SME Aug 2021 – March 2022

Amsterdam, North Holland, Netherlands

I was able to carry out the separation from Lease to CarNext. I split off the IT infrastructure from LeasePlan, so that there would be a completely new IT environment. I also took care of migration of AD connected applications, all third parties and all user data to the new CarNext IT environment. Below is the next step on the side of CarNext.

Tasks: Design and implement Okta (Workforce Identity and Access Management/ Consumer Identity and Access Management) SSO/MFA/WMA/2FA. Lifecycle management and patch management.

Setting up a foundation for Identity and Access Management within CarNext. Implementation of Crisis Management (BCM). At the time, the company was in the middle of an IT fork and a lot of legacy had to be cleaned up before the foundation could be laid.

My 2nd role within CarNext was Cyber Security Manager who built a new ICT/Cyber security team. My tasks where:

Implementation of security technologies, such as network equipment, firewall, Active Directory, IAM, PAM, SIEM, UEBA, AV, IDS/IPS, Saas, Iaas, Paas, BIO, ISFM, SAML, OIDC, user environment management, crisis management deployment, including desktop/laptops, profile management, access control and MDM solutions.

# **Program Manager RP International for DarkMatter LLC** February 2019 tot March 2021

#### **Serving Clients:**

- Expo2020 Dubai Program Manager Cyber range Expo2020 (Hybrid)
- Department of Economic Development (Chamber of Commerce)
- Emirates Nuclear Energy Corporation
- Cyber Security Range Manager, Cyber Academy (Hybrid)
- Training RFID (Digital Forensics and Incident Response Distribution) Ayjal Education management
- Min. of Foreign Affairs HQ, Abu Dhabi
- Min. of Finance, Abu Dhabi
- Department of Economic Development, Abu Dhabi
- Emirates Nuclear Corporation
- Ayjal Education management UAE
  - Training RFID (Digital Forensics and Incident Response Distribution)
- ADNOC Digital Transformation AI MI RPA
- Cyber Education DarkMatter DigitalE1 UAE
- Program Manager Cyber Range, Security Awareness training
- Boot camp regarding IT/Cyber Security Awareness

#### = Economic development

- Implementation Digital transformation
- Implementation of Machine learning, AI and RPA
- Implementation of chatbot
- Implementation of DMP (DMP = Data Management Policies)
- Implementation of Identity Access Management Advanced Secure Authentication

#### = Ministries of Finance:

- Financial crime/anti-money laundering
- Anti-bribery and corruption
- Foreign Account Tax Compliance Act (FATCA) Compliance
- Internal and external risk monitoring
- Due Diligence
- Corporate fraud schemes
- Network analysis

- Digital transformation AI MI RPA
- Security policies and framework for digital transformation
- Security Policy & Procedure Management
- Internal controls
- Training management
- Security Case Management (Infosec & OpSec)
- General Data Protection Regulation (GDPR)

#### = Ministries of Foreign Affairs

As a Cyber Security Expert, I have given advice on IT security issues within the project. with

regard to data privacy, intrusion, awareness, protection and monitoring.

This is based on the security policy and architecture.

And oversee the consequences and implications of new developments in the field of

cybersecurity.

- Uplifting IT infrastructure
- Soc setup advice
- Assessment of UAE information assurance standards and roadmap definition
- GRC Platform Implementation
- 360 Cyber Intelligence Security Review
- Embassies Technical Reviews
- Cyber Incident Response Retainer
- Threat Investigation Subscription
- Clean up data
- IAM/PAM OKTA implementation
- Digital transformation AI MI RPA
- Security policies and framework for digital transformation
- Transition Migration Data cleanup
- RFID training

#### Scope consists of the following activities:

- Implementation SA 99 (IEC 62443), C2M2, API 1164, IEC 61850 and NIST 800-82
- Project management of the design, construction, installation and configuration of IT services for the customer
- Create the High-Level Design Document and the Low-Level Design Document
- Deploy and configure the BOM in the customer data center in accordance with the High-Level Design Document and the Low-Level Design Document
- Configure the network and security components based on lowlevel design specifications

- Configure the systems, storage, and backup components based on low-level design specifications
- Configure the virtual platform and VDI infrastructure according to the low-level design specification
- Conduct appropriate testing and administrative training for the proposed solution and provide all project-related documentation according to industry standards and best practices.
- Maintaining an up-to-date training and qualification database of security personnel.

#### = Sr. Program Manager Cyber range Expo2020

- Training for government agencies related to cyber awareness and data security.
- Bootcamp in Dubai for several universities in the UAE.
- Creating content for multiple customers worldwide, used for Cyber Awareness Education.
- Specialist Security compliances

#### = Cyber Security Range Manager, Cyber Academy

- HITB (Hit in the box)
- Ajyal Management Solutions UAE (Cyber Education UAE)
- Expo2020 Specialist

# = Chief Information Officer &~ Chief Digital Officer Abu Dhabi Airports - March 2019 to February 2020

CIO and CDO and full-time executive committee person who directs the advanced first

plan, legitimately strengthening Abu Dhabi Airports Company's automated change company while supporting the productive and beneficial operation of our international and regional airports and related organizations in the UAE.

# **Technical Program manager Gfi Informatique, Dubai, UAE** January 2018 - February 2019

- Perform all aspects of technical program management and act as the company's Managing Advisor.
- Manage the implementation of all AI activities and environments, as part of the Ministry of Economic Development.
- Oversee a team of 44 in product development and data analytics, as well as 60 software developers in the UAE and India.

#### Accomplishments:

#### Managing program manager Camelot ITLab, Mannheim Germany

February 2018 - October 2018 Acted as Senior Managing Advisor to the company and ensured full compliance with GDPR. Responsible for MDG (Master Data Governance) and MDM (Message Data Model) for various customers within this position.

#### Accomplishments:

- Created a GDPR framework and governance, including data retention/deletion, data quality, data cleanup, and the current environment to obtain GDPR compliance.
- Created an MDG framework and governance

### **Project Director Comyerse Inc. Boston / London / Dubai** Sep 2016 - Oct 2018

30+ digital transformation and security-related projects and programs delivered within the agreed budget, time and quality for telecom operators in North America, South America, Northern Europe and the Middle East. Planned and guided "concept to launch" for business software systems, system integration projects for telecom operators in voice, data and billing domains. Prepared service proposals, RFP responses, and worked closely with sales groups to secure new customers.

- Implementing and maintaining an effective security strategy for the company as a whole.
- Highlight ways to improve security.
- Managing a team of 60 dedicated security guards.
- Conducting quarterly audits on all security practices and processes.
- Managing the provision of security services. (Like IAM)
- Managing governance for various government agencies.

#### Accomplishments:

- Budget management, Implementation Agile/Scrum climate.
- Delivered 30+ projects and programs within a common spending plan, time and quality for telecom operators in North America, South America, Northern Europe and the Middle East.
- Planned and managed "idea to dispatch" for big business programming frameworks, framework combination anticipates for telecom administrators in voice, information and cargo spaces.
- Prepared administrative recommendations, RFP responses, and worked intimately with deal meetings to ensure new cases
- Visual Voice Mail administrations for Verizon introduced remotely from one side of the country to the other

## IT Program Manager BNP Paribas, Nuremberg Area, Germany August 2017 - July 2018

- Implementation GDPR Compliance & IAM/PAM Security, Policies and workflows.
- Direct Marketing, Risk, KYC, AML, Anti-Fraud Management, Pricing.
- Designing a Data Governance Key Asset Framework
- Establishment of the Data Governance Council

# Security Consultant Passport Business Engineering BV, The Netherlands May 2018 - August 2018

- Implementation and preparation security consistence
- Feasibility study: Identified with cloud-based arrangements' security/guidance:
- IBM Cloud Services | Bluemix PaaS and IaaS | Private Cloud | Cloud Object Storage (Smart Secure)
- VMware on Soft layer "Lift &shift applications to the Cloud" | Cloud
  Managed Services for Oracle, SAP and AIX applications
- Cloud Migration Services "Excursion from reason to the cloud" |
  DevTest climate in the Cloud

### IT Program Manager ITERGO, Düsseldorf Germany June 2017 - September 2017

- Sap Hana RFP, RFI and RFQ set up
- SAP Systems Integrator for SAP modules ICM, OM, BP and FS-CD
- A specialized proposition made
- Created an administrative proposition
- Digital transformation AI MI RPA
- Security policies and framework for digital transformation
- A monetary proposition created

# Global Chief Information Officer IMI Precision Engineering Birmingham, UK June 2016 - September 2018

CIO and individual from the main group, responsible for the global organization of IT strategy, frameworks, information, administrations and regulation of projects / automated activities that help and contribute to the completion of the business system and needs:

 Completed key audit custom IT vital for business destinations focus on globalizing IT operational administrations and streamlining costs, building an information understanding group to drive information change, ERP combination and reduction of territorial organization.

- Completed year 2 of the 5-year Oracle ERP solidification program that enables 5 American-based locations to work synergistically, reduce costs, improve OTD by 4%, and install a new EDI-based client.
- Negotiated key seaward organization with Wipro for Oracle Application to maintain – 15% reduction in aid costs allowing 5x24 global relief activity.
- Developed a Business Intelligence and Analytics group which impacts regional CEOs to put resources into an enveloped information system, BI, Analytics, MDM, Data Quality operations and continuous portability applications. Scene prescient research conducted continuous detailing setting.
- Driving IT modernization changes and rescheduling programs reduced Opex as income levels from 3.6% to 2.2%, on track to reach 1.9% in 2019.
- Driving the automated procedure, implementing Salesforce, using IoT tightening hardware/items, and improving virtual reality item preparation assistance – reducing global preparation costs – £3 million.
- Completed post-procurement IT participation exercises for U.S. companies.

# Principal Product Delivery Manager Vodafone GmbH, Germany July 2015 - June 2017 Digital transformation

- Designed Digital Change Strategy of Global Managed Services
- Keywords for this company: Automation, Digitization, Hybrid Cloud.
- Basic hybrid cloud phase for facilitating Vodafone Service Delivery devices and phases.
- Led the implementation of changes by various enterprises
- Using process automation
- Responsible for Managed Network Operations Delivery.
- Implementation Transformation Execution
- Designed and updated the Use for Managed Services Delivery Model and Automation Framework.
- Vodafone switches from ICT including Digitization, AI/ML/RPA
- Drive change execution across enterprises by leveraging measurement computerization to achieve excellent burden reduction, quality inspiration, and improvements in the end customer experience.
- IT operational administrations and cost development, putting together an information knowledge group to drive automated change, ERP combination and reducing local competition.
- Negotiated key seaward organization with Wipro for Oracle Application maintains 15% reduction in aid costs allowing 7x24 global relief activity.
- Developed a Business Intelligence and Analytics group that has sufficient influence over regional CEOs to put resources in an

information system with BI, Analytics, MDM, Data Quality activities and continuous portability applications. Scene forward-looking research constantly revealing establishment updated.

- Studied the facts gathered by the data science for the construction of Artificial Intelligence Lab
- Governance
- Purchasing, Stakeholder Management, opportunity identification, Building Pilots, Production Move and support
- Built the innovation lab for automation and artificial intelligence
  - Center of Excellence (CoE) for
    - Robotic Process Automation (RPA)
    - Artificial intelligence (AI)
    - Machine learning (ML)

## **EDUCATION**

1981-1986 Bachelor business information science, University of Twente, The Netherlands

1981-1987 Doctor of Science (D.Sc.) University of Twente, The Netherlands

1995 - 2000 PhD in Criminal Law - University of Liverpool - Liverpool

**2000 – 2003** University of Liverpool PhD in:

- Law and compliance
- Police Science Forensic Investigation
- Fraud prevention
- Legal and compliance

Sep. 2014 PhD professor of ICT, in Data and Cyber Security, University of Liverpool

Oct. 2017 PhD Data en Cyber Security, University of Liverpool

# X SKILLS

- Digital Transformation MS
- Program Management
- Cyber Security
- Law & Compliances

### **LANG U A G E S**

- English Expert
- German Expert
- Dutch Expert
- Tagalog Intermediate
- French Intermediate

### 🔶 MILITAIR Y SERVICE

- Branch: Royal Military Police (KMAR)
- Service Country: Netherlands
- Rank: 1st. Sergeant
- September 1980 tot August 1981



### AWARDS

2018 Excellent achievements Program manager Camelot ITLab GmbH

2017 Biggest revenue award Vodafone GmbH

2016 Vodafone GmbH Excellent achievements Program manager

2016 Employee of the year Award Vodafone GmbH

2016 Comverse Technology Inc. Best practice Award

2015 BMW AG. Best Program / Delivery manager

### □ CERTIFICATIONS

- PRINCE@ Agile AXELOS Global Best Practice 2017 No Expiration Date
- NetIQ Identity Manager 4.0.2, 2019
- CA Identity Manager, 2015
- CA Governance Minder, 2015
- Certified Information Security Manager (CISM), 2015 (2021 update)
- Togaf Enterprise Architect, 2014
- Information Security Foundation, 2014
- Certified Master Data Management (MDM -CMA), 2013
- Certified Information Systems Auditor (CISA) 2013
- Certified in Risk and Information Systems Control (CRISC) 2013
- Certified Information Systems Security Professional (CISSP) (ISC2, SA)
- Organizational Development Manager (SHRM)
- Lean Six Sigma Black Belt, 2013
- IT Infrastructure Library ITIL (v3)
- Foundation, Service Manager, Service management + Helpdesk, Practitioner, Essentials
- Cisco Managing Network Security, Cisco Managing Support CCEA + CCNA, 2012
- Certified IT Asset Manager (CITAM), 2012
- Certified Associates Asset Management (SAAM), 2011
- Certified Senior Practitioner Asset Management (CSAM), 2011
- IPMA-level A Program Director, 2007
- IPMA-level B, C, D (ICT- Project Management), 2005
- IP3Security Design and Implementation, Strategy to reality Security Design Specialist, 2003
- Prince2 Project Management, Foundation, Practitioner, Essentials and Problem Management, 1999
- Certified IT Asset Manager (CITAM), 2012
- Certified Senior Practitioner Asset Management (CSAM), 2011
- Cisco Certified Design Associate CCDA
- EC-Council Certified Security Analyst
- Certified ISO 27001 Lead Auditor (PECB), Lead Implementer (PECB)
- Certified Chief Information Security Officer (CCISO)
- Project Management Institute (PMI)
- Professional Certification (PMP)